Fetch TV update

We’re working on some wonderful new website pages that will reflect all of our exciting news, but in the meantime here’s a summary of what we announced on 15 June 2016.

New Products

We’re introducing two new products plus updating our companion app. We’ve created a simple comparison, so you can see all the technical and content details of the new products and we’ve provided some more info below.

Mighty

Mighty is the update to the current Gen 2 box. The main differences from Gen 2 are that Mighty:

- is wi-fi enabled which means most people won’t need PLA devices to get the signal from your modem to your Fetch box
- has one extra free to air tuner, so you can record up to 6 shows while you watch another
- has 3 Gb of RAM which means it’s super fast. It also means we’ve been able to make Netflix launch in about 2 seconds which is really speedy
- uses HEVC H.265 which means it can deliver you a better picture quality using less bandwidth
- is 4K capable so you can watch Netflix 4K content

The Mighty is slightly taller than the Gen 2 and comes with a fancy new remote control, but there are no changes in the way the interface / menu looks.

Netflix is still “coming soon” on Mighty as we put the finishing touches on the new app, but if all goes to plan it’s only a few weeks away. You Tube is currently not available on Mighty as we are rebuilding that app too and we’ll have it up and running in coming months.

When can you get one?

Mighty is now available to Optus customers contracting on the My Entertainment Plus Plan. It will eventually be available on other Optus Fixed broadband plans but the date for that is not yet confirmed.

Mighty will be available in retail for RRP $399 from early July, but you’ll need to check with your individual store for exact dates.

Mighty will roll out to other ISPs over coming weeks / months. Sorry we can’t be more specific but we’ll release details of dates when known.
The Mini is another great way to access the Fetch TV service and it offers all the same content as Mighty. The most important difference is that Mini doesn’t contain a hard drive for recording.

The Mini was designed as a multi-room device before we realised it was actually also an awesome stand alone product. It will also become our multi-room solution but there’s still development needed on our partners’ systems, and some on ours too, before we can launch multi-room. We know there are loads of people waiting to be able to run two interoperable boxes on one account, and we know we’ve been saying it for a while .... but it is coming. We just can’t say exactly when as we don’t control the timeline.

When can you get one?

Mini is launching in July for eligible Optus Post Paid mobile customers as a low cost bolt on. You’ll need a fixed line broadband connection of 3Mbps to use the Mini but it can be from any broadband provider. We’re not able to speak on behalf of Optus on pricing and eligibility, but we do know it will be a great way to enjoy the EPL on TV.

Mini will be available in retail stores from early July at RRP $149. Customers with a 3Mbps+ broadband connection from any provider will be able to buy a Mini and connect directly with Fetch TV.

The timeline for launch of Mini by other ISPs is still being worked on, so we can’t confirm details of that just yet. We’ll let you know as soon as we can.

Companion App

We are rebuilding our companion app for iOS and Android, and if all goes to plan it should be ready to go live in early September. Please don’t hold us to that date, as we’ll only release it when it’s ready to go.

The new app will look different with fresh new design and UX. It will also offer you ways to purchase content when you are not near your Fetch box which is something the current app can’t do. The new app will also allow you to download Movie and TV Store content to your device to watch when you are not connected to the internet.
New Content

We also announced 3 exciting new content options.

**Presto**

We’ve added Presto to our Apps menu alongside Netflix and Stan. It’s live on the new Mighty Fetch TV Box, and will be available on Gen 2 and Mini from early July.

Presto features great TV and movie content including the newest seasons of the critically acclaimed Aquarius starring David Duchovny and Golden Globe® award-winning drama series Mr Robot, Express from the U.S, as well as lots of great HBO and other content.

You’ll be able to access Presto using your existing Presto subscription, or if you don’t have one you can sign up online at presto.com.au to receive a free month.

**Spike**

This great channel will be added to the Fetch TV Entertainment Pack at no additional cost from July 1.

Spike is an entertainment brand for adults, massive in the US and UK, featuring bold, high stakes original programming that pushes the boundaries of the expected. Anchored by hit shows such as Lip Synch Battle, Spike will also offer a mix of factual content, adrenaline-fuelled sports including Bellator MMA, and a range of reality and lifestyle series. Better still it’s ad break free, and compiled specially for Fetch TV.

**Nine Now Coming soon**

We are working with Nine on building a Nine Now app for our Gen 2, Mighty and Mini boxes. We don’t have a release date just yet, as it’s subject to development and testing, but it all goes to plan its only a few months away. It will be great to complete our line up of all the catch up apps.

**Updated Taj Mahal Pack**

- 9 new channels have been added to the Taj Mahal Pack
- Price has dropped to $15p/m from $24.95p/m

**New Italian Pack**

- 4 leading Italian channels
- $15p/m with no lock-in contract
Fetch TV will be available in JB Hi-Fi from July. Customers with a broadband connection of 3Mbps+ from any provider will be able to purchase a Fetch TV box from JB Hi-Fi and connect directly with us (in the same way Harvey Norman customers can).

Want more info?

If you have any questions about the announcement please drop us a line at contactus@fetchtv.com.au. We’ll answer anything we can (allowing for commercial confidentiality).

If you need technical support the best place to start is always your Fetch TV service provider, as they have access to all your account and set up info.

Cheers
The Fetch TV Team