

# Fetch TV: Vulnerability Disclosure and Regulatory Compliance

This document is published by Fetch TV Pty Ltd ("Fetch TV") in satisfaction of its obligations under the **Cyber Security Act 2024 (Cth)** and the **Cyber Security (Security Standards for Smart Devices) Rules 2025**.

## 1. Statutory Vulnerability Reporting Channel

In accordance with Schedule 1, Part 1, Section 3 of the *Cyber Security (Security Standards for Smart Devices) Rules 2025*, Fetch TV maintains the following point of contact for the reporting of security vulnerabilities identified within the infrastructure of Fetch set-top box hardware and software.

### Submission Protocol

Reports must be submitted exclusively to: [reportvulnerabilities@fetchtv.com.au](mailto:reportvulnerabilities@fetchtv.com.au)

### Mandatory Report Requirements:

To be processed, a submission must contain:

1. **Appropriate Communication:** State in the description of your issue that your communication relates to statutory vulnerability reporting
2. **Identifier:** Specific hardware model (e.g., HY4424) and current firmware version.
3. **Technical Summary:** A precise description of the identified infrastructure vulnerability.
4. **Replication:** Detailed, step-by-step technical instructions to reproduce the vulnerability.

### Acknowledgment and Triage:

Fetch TV will acknowledge receipt of reports as soon as practicable, with a target acknowledgment window of **5 business days**. Reports are handled in alignment with the technical standards set out in **ISO/IEC 29147:2018**.

---

## 2. Limited Authorization and Safe Harbor

Fetch TV provides a strictly limited "Safe Harbor" from legal action for security research that is conducted in sole compliance with this policy.

### Scope of Authorization

Authorization is limited strictly to the identification of vulnerabilities in the **device infrastructure** (e.g., local network interfaces, firmware authentication).

### Express Prohibitions (Immediate Forfeiture of Safe Harbor)

Any research activity that involves the following is **unauthorized**, constitutes a breach of the Fetch TV Terms of Use, and falls outside the scope of this Safe Harbor:

- **DRM Circumvention:** Any attempt to bypass, decompile, or disable Digital Rights Management (DRM) or High-bandwidth Digital Content Protection (HDCP).
- **Content Access:** Any attempt to access, intercept, or exfiltrate audio-visual content, metadata, or broadcast streams.
- **Privacy Violations:** Any attempt to access personal information of Fetch TV subscribers.

- **Service Disruption:** Any testing that results in a Denial of Service (DoS) or degradation of the Fetch Service for any third party.
- **Hardware Tampering:** Physical or software modification intended to bypass subscription verification or monthly repayment obligations.

**Legal Reservation:** Fetch TV reserves all rights to initiate legal proceedings and report activity to relevant law enforcement agencies or third-party content licensors where research exceeds the limited scope defined above.

---

### 3. Mandatory Statements of Compliance (SoC)

The certifications following are issued pursuant to Section 16 of the *Cyber Security Act 2024*. These documents certify that the identified products meet Australian mandatory security standards.

Product Model	Model Number	Security Support End Date	Document
Fetch Mighty (Gen 4)	M681T	Until at least 31 January 2028	Attached
Fetch Mini 4K (Gen 4)	H671T	Until at least 20 July 2026	Attached
Fetch Mini G5 (Gen 5)	HY4424	Until at least 7 May 2029	Attached



## STATEMENT OF COMPLIANCE

### Security Standard for Consumer-Grade Relevant Connectable Products

This Statement of Compliance is prepared by Fetch TV Pty Ltd in accordance with the **Cyber Security (Security Standards for Smart Devices) Rules 2025**, authorized under the **Cyber Security Act 2024 (Cth)**.

Product Manufacturer Details	Information
Name of Manufacturer	Fetch TV Pty Ltd
Address	Level 13 100 Arthur Street North Sydney, NSW Australia 2060
Authorised Representative	Paul Trimble

Product Details	Information
Product Type	Set Top Box / Digital Media Receiver
Model Name	Fetch Gen 4 Mighty
Batch Identifier / Model No.	M681T
Defined Support Period	Until at least 31 January 2028

#### Declaration:

It is declared that, in the opinion of the manufacturer:

1. The product listed above has been manufactured in compliance with the requirements of **Part 1 of Schedule 1** of the *Cyber Security (Security Standards for Smart Devices) Rules 2025*.
2. The manufacturer has complied with all other obligations relating to the product under the aforementioned Rules, including requirements regarding password uniqueness and vulnerability reporting mechanisms.

#### Fetch TV Management Pty Ltd

**Address**  
Level 13, 100 Arthur Street  
North Sydney, NSW 2060 Australia

**ABN**  
68 141 367 740

**Phone**  
+61 2 9929 7399

**Web**  
fetch.com.au

Fetch-TV- STATEMENT-OF-COMPLIANCE-Fetch Gen4 Mighty (Gen4)



It is declared that this statement of compliance has been prepared by, or on behalf of, the manufacturer of the product listed in the table above and is accurate at the date of issue of 18 February 2026.

**Signed for and on behalf of Fetch TV Pty Ltd:**

**Name:** Paul Trimble

**Function:** Chief Technology Officer

**Place of Issue:** Sydney, Australia

**Date:** 18 February 2026

**Fetch TV Management Pty Ltd**

**Address**  
Level 13, 100 Arthur Street  
North Sydney, NSW 2060 Australia

**ABN**  
68 141 367 740

**Phone**  
+61 2 9929 7399

**Web**  
fetch.com.au



## STATEMENT OF COMPLIANCE

### Security Standard for Consumer-Grade Relevant Connectable Products

This Statement of Compliance is prepared by Fetch TV Pty Ltd in accordance with the **Cyber Security (Security Standards for Smart Devices) Rules 2025**, authorized under the **Cyber Security Act 2024 (Cth)**.

Product Manufacturer Details	Information
Name of Manufacturer	Fetch TV Pty Ltd
Address	Level 13 100 Arthur Street North Sydney, NSW Australia 2060
Authorised Representative	Paul Trimble

Product Details	Information
Product Type	Set Top Box / Digital Media Receiver
Model Name	<b>Fetch Mini Gen 4</b>
Batch Identifier / Model No.	H671T
Defined Support Period	Until at least 20 July 2026

#### Fetch TV Management Pty Ltd

**Address**  
Level 13, 100 Arthur Street  
North Sydney, NSW 2060 Australia

**ABN**  
68 141 367 740

**Phone**  
+61 2 9929 7399

**Web**  
fetch.com.au

Fetch-TV- STATEMENT-OF-COMPLIANCE-Fetch Mini 4K (Gen4)



**Declaration:**

It is declared that, in the opinion of the manufacturer:

1. The product listed above has been manufactured in compliance with the requirements of **Part 1 of Schedule 1** of the *Cyber Security (Security Standards for Smart Devices) Rules 2025*.
2. The manufacturer has complied with all other obligations relating to the product under the aforementioned Rules, including requirements regarding password uniqueness and vulnerability reporting mechanisms.

It is declared that this statement of compliance has been prepared by, or on behalf of, the manufacturer of the product listed in the table above and is accurate at the date of issue of 18 February 2026

**Signed for and on behalf of Fetch TV Pty Ltd:**

Paul Trimble

**Name:** \_\_\_\_\_

**Function:** CHIEF TECHNOLOGY OFFICER

**Place of Issue:** Sydney, Australia

**Date:** 18 February 2026

**Fetch TV Management Pty Ltd**

**Address**  
Level 13, 100 Arthur Street  
North Sydney, NSW 2060 Australia

**ABN**  
68 141 367 740

**Phone**  
+61 2 9929 7399

**Web**  
fetch.com.au



## STATEMENT OF COMPLIANCE

### Security Standard for Consumer-Grade Relevant Connectable Products

This Statement of Compliance is prepared by Fetch TV Pty Ltd in accordance with the **Cyber Security (Security Standards for Smart Devices) Rules 2025**, authorized under the **Cyber Security Act 2024 (Cth)**.

Product Manufacturer Details	Information
Name of Manufacturer	Fetch TV Pty Ltd
Address	Level 13 100 Arthur Street North Sydney, NSW Australia 2060
Authorised Representative	Paul Trimble

Product Details	Information
Product Type	Set Top Box / Digital Media Receiver
Model Name	Fetch Mini G5
Batch Identifier / Model No.	HY4424
Defined Support Period	Until at least 7 May 2029

#### Fetch TV Management Pty Ltd

**Address**  
Level 13, 100 Arthur Street  
North Sydney, NSW 2060 Australia

**ABN**  
68 141 367 740

**Phone**  
+61 2 9929 7399

**Web**  
fetch.com.au

Fetch-TV- STATEMENT-OF-COMPLIANCE-Fetch Mini G5 (Generation 5)



**Declaration:**

It is declared that, in the opinion of the manufacturer:

1. The product listed above has been manufactured in compliance with the requirements of **Part 1 of Schedule 1** of the *Cyber Security (Security Standards for Smart Devices) Rules 2025*.
2. The manufacturer has complied with all other obligations relating to the product under the aforementioned Rules, including requirements regarding password uniqueness and vulnerability reporting mechanisms.

It is declared that this statement of compliance has been prepared by, or on behalf of, the manufacturer of the product listed in the table above and is accurate at the date of issue of 18 February 2026.

**Signed for and on behalf of Fetch TV Pty Ltd:**

Paul Trimble

**Name:** \_\_\_\_\_

**Function:** CHIEF TECHNOLOGY OFFICER

**Place of Issue:** Sydney, Australia

**Date:** 18 February 2026

**Fetch TV Management Pty Ltd**

**Address**

Level 13, 100 Arthur Street  
North Sydney, NSW 2060 Australia

**ABN**

68 141 367 740

**Phone**

+61 2 9929 7399

**Web**

fetch.com.au

Fetch-TV- STATMENT-OF-COMPLIANCE-Fetch Mini G5 (Generation 5)