

# Mini User Guide

**fetch**

# Welcome to Fetch


Handy Tips .....	4
Watching Live TV .....	8
Using the TV Guide .....	12
Share Recordings and more with Multiroom .....	15
Watching Shows .....	20
Adding more Channels .....	23
Watching Movies .....	25
Watching Apps .....	29
Watching Sport .....	38
Watching live PPV events on TV .....	39
Continue Watching from My Stuff .....	40
Settings including Parental Controls .....	42
Pair a Bluetooth Device .....	44
The Remote Control .....	47

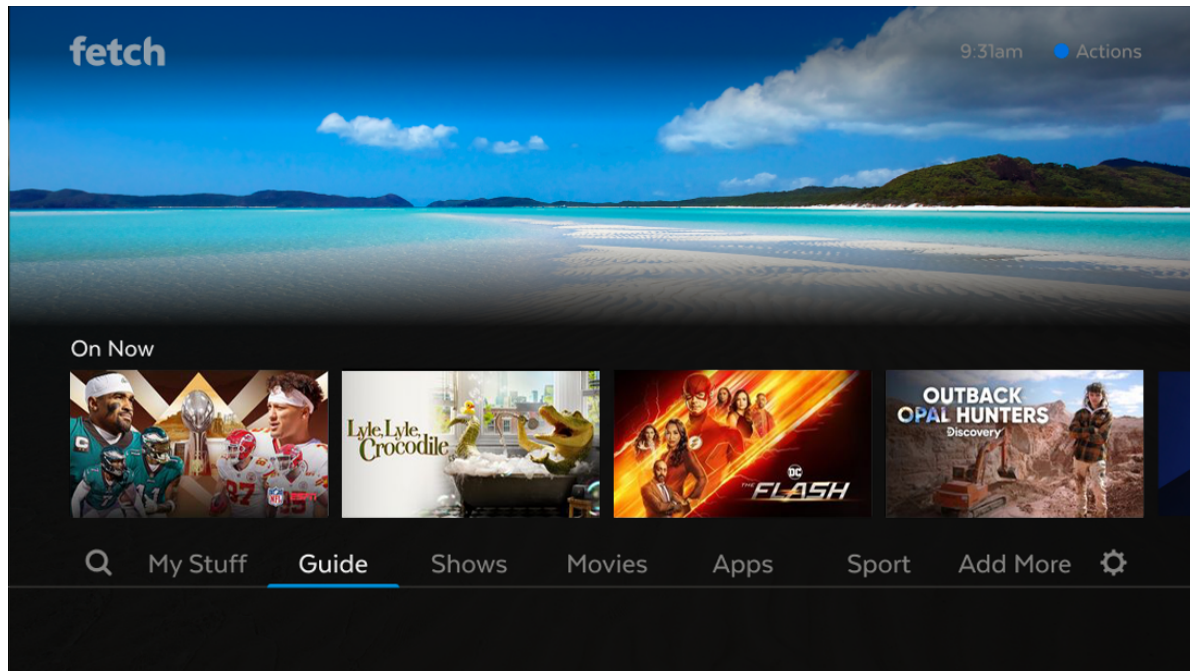
# Welcome to Fetch

Welcome to Fetch, your one-stop non-stop world of entertainment. This user guide shows you tips and tricks to help you get the most out of your service, so you can enjoy all your entertainment in one place.

## Home screen

Everything you do on Fetch starts from this Main Menu screen.

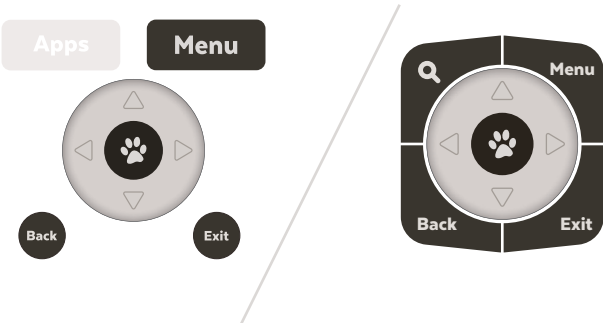
Press **Menu** or  on your Fetch remote control to bring up the main menu.



# 1 Handy Tips

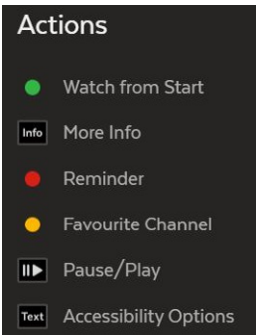
Here are a few handy tips to get you started.




## Most used buttons



## Actions



Actions are available on most screens. They tell you how to use the buttons on your remote to access key features.



- To access actions press  .
- To see program info press  .
- To set a reminder press  .






## Tips

 or  Brings up the main menu from any screen.

Use  to navigate anywhere on Fetch.

Press  to select.

Press  to show on screen actions.

Go back to previous screen by pressing  or  .





- **Other ways to control your Fetch box**  
You can also navigate Fetch from your mobile phone or tablet if you've installed the Fetch Mobi App (Page 42) or through your voice if you have a Fetch Voice Remote (Page 6) paired with your Fetch Mini.
- **Universal Remote**  
You can set up your remote to control your TV via the Universal Remote Set Up (Page 47).
- **Using your PIN**  
Various functions, including anything that requires a purchase, prompts you to enter a PIN. (You may want to keep this a secret from your children).

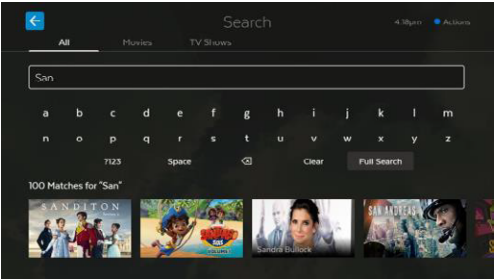
# How To videos

You can watch videos about key features to get the most from your service at [Menu > ⚙ > How To](#).

## Search

You can easily search for things to watch by keyword from the program name, synopsis, or cast and crew. Search covers Free-to-Air and subscription channels, TV Apps, TV Store, Movie Store, Movie Box, recordings, and streaming apps like Prime Video, Netflix, YouTube, Stan and Paramount+. Search currently doesn't cover the Optus Sport, Eros Now, YuppTV, Acorn TV, iwonder, Vimeo or Kidoodle.TV apps. To search these you will need to do this within the individual apps.

- 1 Use  to select  and press .
- 2 Use the on screen keyboard to type.
- 3 Search starts automatically when you type one or more character.
- 4 To see all results, select [Full Search](#) or scroll to the end of the results carousel and choose [View More](#).
- 5 Highlight a search result and press  to view the info.
- 6 If there are a few ways to watch, we'll let you know so you can pick what's best for you.




### Extend your search

If you don't see the results you want, you can widen your search. Scroll down to the end of the search results. Select [Extended Search](#) to search by the program description, or [YouTube](#) to continue your search on YouTube content.


## Voice Search and Voice Control

You can easily search and control Fetch using a Fetch voice remote (Page 47). You will need to pair the voice remote to your Fetch Mini using Bluetooth before this will work.

- 1 On your remote, hold down the voice button .
- 2 If you haven't paired the remote yet, you'll see a pairing prompt. Once paired, repeat step 1.
- 3 When you see the on screen prompt "I'm Listening" keep holding the voice button and speak into the remote.
- 4 You can ask Fetch to do something, like "Fetch popular movies" or "Play BBC First". To launch a program, channel or app you can just say the name, like "Bluey", "Discovery Turbo" or "Netflix".
- 5 If there are multiple results, Fetch will open them in a Search.



### Tips

- If your spoken phrase wasn't recognised, try again and speak clearly.
- If you press  without holding down the button this will launch the Search.

### Note


The included remote varies depending on where you got your Fetch Mini. The Voice Remote is available for purchase at [fetch.com.au/voice](https://fetch.com.au/voice).

Here’s a list of some of the things you can say:



	Voice Command	What it does
Change channels:	“Fetch BBC First” or just “BBC First” “Play Discovery Turbo” “Seven HD”	Launches BBC First channel Launches Discovery Turbo channel Launches 7HD channel
Control playback:	“Pause” “Play” “Rewind eight times” “Fast forward”	Pause playback Resume playback Rewind playback eight times Fast forward playback
Search for content:	“Fetch Masterchef” or just “Masterchef” “Search YouTube for funny videos” “Harry Potter and the Order of the Phoenix” “Search for The Expanse on Prime Video” “Search for The West Wing”	Launches a Search on Fetch for this title Launches a Search of YouTube Launches a Search on Fetch for this title Launches the title on Prime Video Launches a Search and shows all ways to watch this title
Launch an app:	“Fetch Netflix” or just “Netflix” “Open Prime” “Go to SBS on Demand	Launches Netflix Launches Prime Video Launches SBS on Demand
Navigate Fetch:	“Fetch recordings” or just “Recordings” “Open TV Guide” “Go to Movie Store” “Movie Box” “Open Settings”	Opens <a href="#">Menu &gt; My Stuff &gt; Recordings</a> Opens <a href="#">Menu &gt; Guide</a> Opens <a href="#">Menu &gt; Movies &gt; Store</a> Opens <a href="#">Menu &gt; Movies &gt; Movie Box</a> Opens <a href="#">Menu &gt; ⚙️</a>



Note


While you can launch apps through voice commands, you can’t control or search using voice commands within apps. You can only search for Netflix Exclusive Content through text entry, voice search isn’t supported for this content.




For more voice commands hold  and say “Voice Help”.

# 2 Watching Live TV

To watch Free-to-Air or Subscription TV channels, press  **Menu** or  then go to [Guide](#) to select the channel you want to watch.






If you have been in any other area of the Fetch service you can go back to watching TV by pressing  **Exit** or  **Exit**.

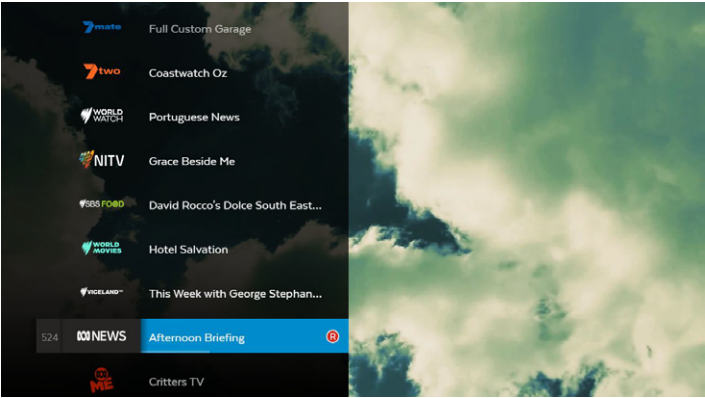
 **Tips**



**Channel Switch**  
Use these up and down buttons to move between channels.

## Watch Live TV – Channel List

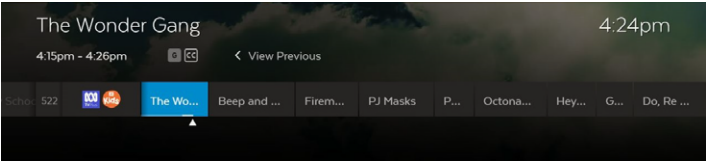
While watching Live TV use   to see at a glance what’s playing on other channels. Press   to go forward or back. If you find something you like press  to launch the channel.





# Watch Live TV – Information Bar

While watching Live TV the Information Bar appears anytime you change channel or when you press **Info** on your remote.



You can go forward in the Info Bar to see what’s coming up or back to catch up on shows you’ve missed.

Press **Info** twice to see more detail on the highlighted show or to access options like add a reminder. The Info Bar will disappear after about 5 seconds, or you can press Info again to remove it immediately.



## Closed Captions

When you see this symbol **CC** on a program from the Information Bar, it means there are Closed Captions available.

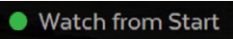
To turn on Closed Captions while watching a TV channel, press **Text** on your remote. Repeat to turn off Closed Captions again. On some remotes you may need to press **123...** first and then press **Text Info**.

Note, at present, due to a technical limitation, if you record a channel with Closed Captions, the captions will not display when you play back the recording on your Fetch Mini. The Fetch Mighty is unaffected.



## Watch from Start

If you’re late to a show and see






it means you can press the green button to replay the show from the beginning.

## Pause, Play and Rewind Live TV



### Pause a program you're watching now

You can pause a TV program you're watching and resume within the next 15 minutes. If you change channels you won't be able to resume the paused channel. If you leave the channel paused, it will automatically exit Pause Live TV and go back to playing live after 15 minutes.

- 1 Press  .
- 2 Press  again to resume watching.
- 3 To exit Pause Live TV press  .



### Rewind live TV

You can rewind live TV back to the point where you paused the channel.

- 1 Press  for 2x speed, press it again to go faster.
- 2 Press  to start watching again.






### Fast forward paused live TV

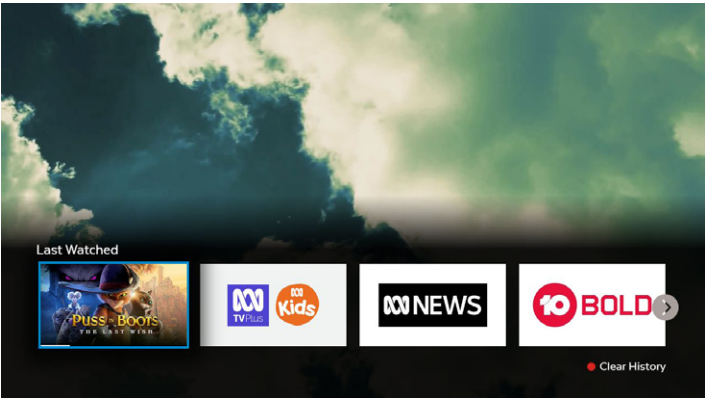
When you have paused or rewound live TV you can fast forward it until you catch up to the live stream.


- 1 Press  for 2x speed, press it again to go faster.
- 2 Press  to start watching again.

# Last Watched

You can jump back to something you were watching previously, anywhere on Fetch – including channels, episodes and movies. For recordings, programs on TV Apps and purchases from the Store, you can go straight back to the program you were watching. For streaming apps like Netflix or Prime Video, you can launch the app to find what you were watching previously through the app.

- 1 While watching TV, press  . You'll see a carousel with the last 12 items you watched on Fetch.
- 2 Use  to select an item and press  to watch.
- 3 To close and go back to what you were watching press  or  .



You can remove items from the [Last Watched](#) carousel, by pressing  .

# 3 Using the TV Guide

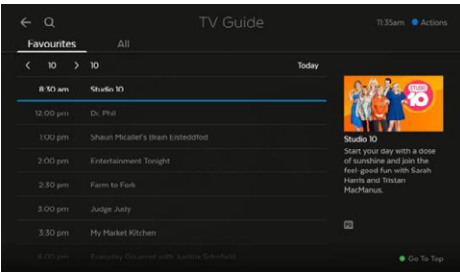
The TV Guide is the easiest place to find what you want to watch right now, or add a reminder for later. You can move forwards and backwards through the TV Guide, to go back and find shows that already aired. Set up Favourites to easily see what's on the channels you watch most.

## See what's on and coming up

- 1 Press **TV Guide** or **EPG** on the remote or select **Guide** from the main menu.
- 2 Press **▶▶** or **◀◀** to skip forward and back a day in the TV Guide.
- 3 Press **◀▶** to find channels and programs in the TV Guide.

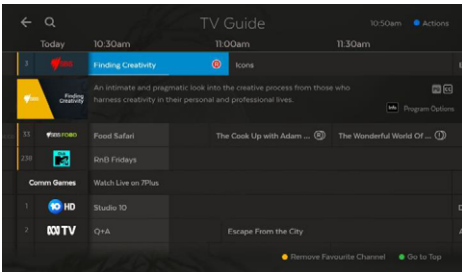
## Switch between list and grid view

Go to **Menu > ⚙ > User Preferences > TV Guide** to change your preferred TV Guide view.



### TV Guide List View

View one channel at a time





### TV Guide Grid View

View all channels and programs at a time



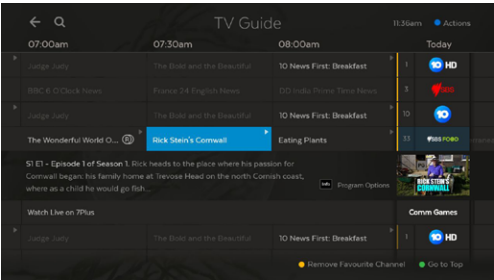
### Tips

- Movies on TV are flagged with the movie icon .
- Programs with  are ready to watch anytime, like virtual playlist channels and shows that aired and are available to re-watch.
- Press **Info** on your remote for program info. To change your TV Guide preferences, see Page 43.

# TV Guide – Reverse EPG

You can go back a day in the TV Guide and watch programs you missed.

- 1 In the TV Guide or Live TV Info Bar press ◀▶ to browse backwards into the reverse EPG. Programs available to re-watch have a play icon ▶.
- 2 Press 🐾 to watch or press Info for program options.
- 3 If there are more ways to watch the show we'll let you know. The options vary by content availability, and may include watching a recording or playing the program on an app.



# Set Reminders

You can set a reminder to alert you when your favourite programs are about to start.

- 1 In the TV Guide or Live TV Info Bar, highlight the program you want a reminder for and press 📺 or press 🐾 to set a reminder through the Options menu.
- 2 A ⌚ will appear beside programs with a reminder. Repeat the above step to cancel a reminder.


# Favourites


Favourites let you set up your TV Guide to group your favourite channels at the top of the guide, so you can quickly see what’s playing on the channels you watch most.

There are **two** ways to add channels to Favourites.


- 1 In Settings
- 1 Open the Settings area at [Menu > ⚙️](#).

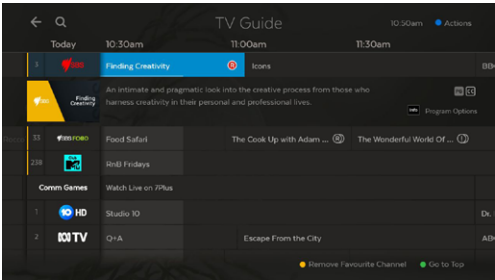
2 Go to [Channels > Manage Channels](#) and select the channels you want to add to Favourites.
- 2 From the Info Bar or Guide
- 1 Open the Guide or Info Bar.

2 Press .

3 To remove a channel from Favourites press .

## Finding your Favourites

- 1 In the Guide, press  to jump to the top where your Favourites are pinned.
- 2 In the Live TV Channel List (Page 8) scroll down to find your Favourites grouped at the bottom.



# Hide channels

You can hide channels that you don’t want to appear in your TV Guide. Go to [Menu > ⚙️ > Channels > Manage Channels](#) and check the channels you want to hide.

# 4 Share Recordings and more with Multiroom

If your service includes Multiroom and you have a paired Fetch Mighty or Gen 2 box, you can record Free-to-Air TV and any other channels that you are subscribed to, directly from your Fetch Mini. You can record individual episodes of a show, or set a Series Recording to automatically record every episode of a show.

## Four ways to set a recording

There are four ways to set a recording using your remote control.

### 1 From the Info Bar

When you are watching a show and decide you want to record it press  to display the Info Bar.

Then press  once to set a recording and twice to set a Series recording.


### 2 From the TV Guide

Go to [Menu > Guide](#) to see all your channels and set recordings using the steps shown below.

1 Use   to find the channel and program you want to record.

2 To record press . To set a Series Recording (if available for that show) press  twice. To cancel press .

3 Press  to display recording options.

4 To set a Team Recording (if available for a match) select [Set Recording](#), and then [Team Recording](#) and press . Select your team then [Save & Close](#).



You can watch shows on virtual playlist channels like the Free-to-Air TV App channels (Page 19) or the Oxygen subscription TV channel anytime. So, you won't see recording options on these channels.

### 3 Using Featured TV


There are loads of shows available on TV that you can record to watch at any time. **Featured TV** makes it easy to find upcoming shows and set recordings.

Go to **Menu > Shows**.

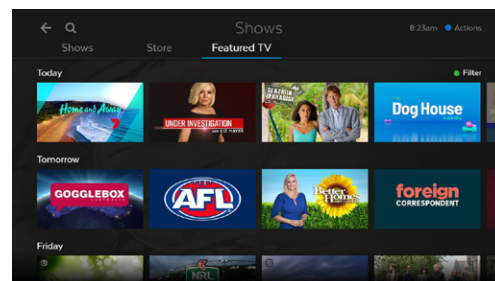
1 Select **Featured TV** and press .

2 Use  to explore shows on today, tomorrow or later in the week.

Press  to view the show info and options.

3 Find the show you want to record, highlight **Set Recording** and press .

4 Change the options if you wish, then select **Save & Close** and press .



### 4 From the movie or show details screen


You can set a recording for a show or movie available on a TV channel from the details screen.

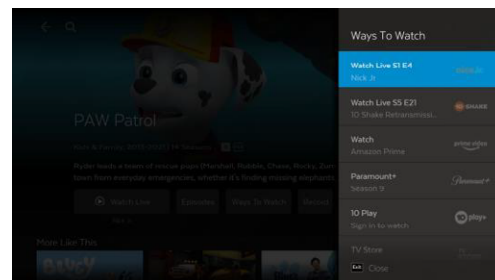
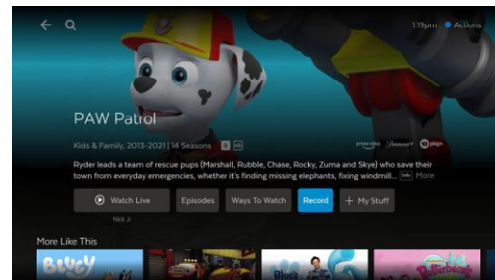
Go to **Menu > Shows** or **Menu > Movies**.

1 Use  to explore titles.

2 Press  to view the info and options.

3 Select **Record** and press .

4 Change the options if you wish, then select **Save & Close** and press .






For more on Recording TV, download the Mighty User Guide from [fetch.com.au/guides](https://fetch.com.au/guides).



# Managing your Recordings







You can share recordings between up to three Fetch boxes in your home with Multiroom, and watch content recorded on your other boxes from your Fetch Mini. You can also manage recordings from your Mini.

## Finding your recordings

- Go to [Menu > My Stuff > Recordings](#) to find and watch recordings on all connected boxes in your home. Access your most recent recordings via the [My Stuff > Recent Recordings](#) carousel.
- To watch a recording, select the program and press . Then select the episode you want to watch and press .
- To manage a recording, select the recording and press  to navigate the options.

## Recording Icons

You will see different icons next to recordings in your recordings list. Here’s what they mean.

	(red) Currently Recording		Episode not yet watched
	Series or Team Recording		Part Watched
	Protected		Fully Watched

For more information on Managing your Recordings, download the [Mighty User Guide](#).

# Share Free-to-Air TV to your Fetch Mini

You can share Free-to-Air channels to your Fetch Mini from a paired Fetch Mighty or Gen 2 box. So you don't have to connect your Mini to your TV antenna. (Your paired Fetch Mighty still needs a TV antenna connection to receive and share digital Free-to-Air TV).


You can't share Free-to-Air channels from one Fetch Mighty or Gen 2 box to another.

## Notes

- You can pair your Fetch Mini to one additional Multiroom box at a time to set and manage recordings on that box.
- To switch between Multiroom boxes go to  > [Multiroom](#) > [Options](#).

# How does Multiroom work?

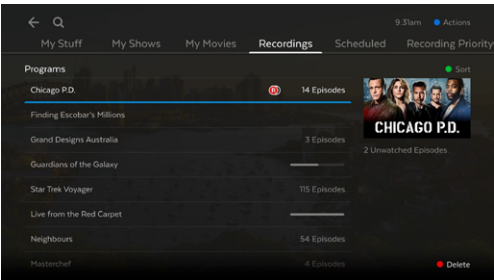
All your Fetch boxes need to be on the same account with your Fetch Service Provider, powered on and connected to your local network. You can then share subscription channels, rentals and purchases.

To see recordings on your Fetch Mini, enable Multiroom at [Menu](#) >  > [Multiroom](#) > [Options](#) (Page 43). This is also where you can choose another box to pair to your Fetch Mini (if you have an extra Mighty or Gen 2 box). You can pair one of these boxes at a time to set or manage recordings on them.

If you've no antenna connected to your Fetch Mini, you can share Free-to-Air channels from a paired Mighty or Gen 2 box.

The Gen 2 Fetch box, Fetch Mighty, and Fetch Mini all support Multiroom sharing.




For more info on Multiroom, download the [Multiroom User Guide](#) from [fetch.com.au/guides](#)

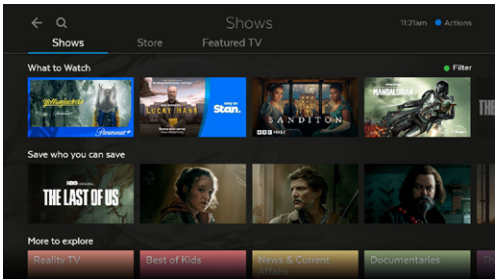


# 5 Watching Shows



You can browse all shows available on Fetch in one place. When you find a show you like, you can see all ways to get the show on Fetch – including on streaming services, TV apps, or via the Store.

Go to [Menu > Shows](#).

- 1 Select [Shows](#) from the main menu and press .
- 2 Use  to browse shows in carousels. To see more items, scroll to the end of the carousel and select the [View All](#) option.
- 3 Use the [Shows](#), [Store](#), and [Featured TV](#) tabs to help you find shows.
- 4 Select a show and press  to view the info and options available.

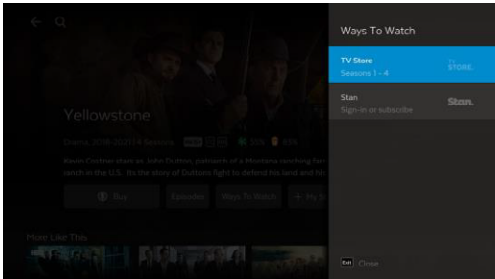
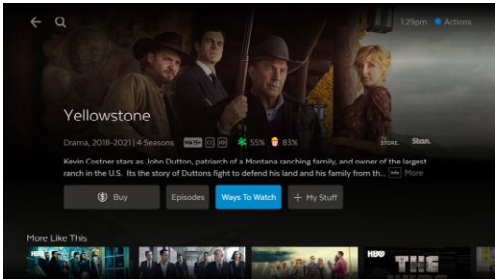


## What you can do from the show details

Press  to read the full synopsis. To see [cast and crew](#) info or [reviews](#), use  to scroll down the screen.

To add the show to [My Stuff > My Shows](#) highlight + [My Stuff](#) and press .

We'll show you the main way to watch the show by default. Playback options vary based on content availability. You can [buy](#) a season or episode, if available (or record shows on live TV only if your box is paired to a Multiroom Mighty box). For more ways to watch, highlight [Ways To Watch](#) and press .

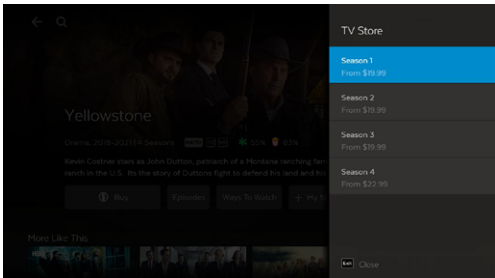
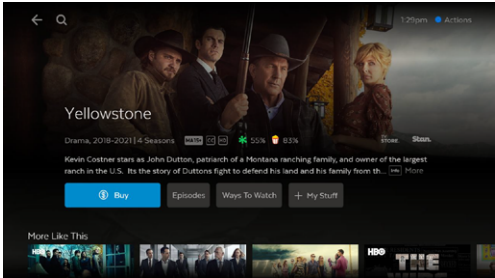


# Buy a show from the Store

In the Store you can buy individual episodes or full seasons of some of the most popular TV shows. TV shows can't be rented. When you buy a TV episode or season you are buying the right to watch it as often as you like on your current Fetch subscription with your current Fetch Service Provider.

Go to [Menu > Shows > Store](#).

- 1 Use to select a show and press .
- 2 To buy an episode rather than the whole season, use to highlight [Episodes](#) and press . Choose the episode you'd like to purchase.
- 3 To buy an episode or season, you'll be asked to enter your Parental PIN and press . You can choose to buy the SD or HD format if available. Once you confirm the purchase the amount will come off your credit card for Fetch retail customers or will be added to your next month's bill from your Fetch Service Provider.
- 4 If your purchase is successful the first available episode will download ready to play.



## Tips

To find shows you purchased from the [Store](#), go to [Menu > My Stuff](#). You'll see your most recent purchases in the [My Purchases & Rentals](#) carousel, or find all your purchases at [My Stuff > My Shows](#) (see Page 40).

## Cost to buy TV episodes and seasons

TV episodes cost \$3.49 for HD and \$2.99 for SD. The price will vary on occasion when specific sales might be on.

Season prices will vary depending on how many episodes are in the season, but you do save money buying the whole season rather than the individual episodes.

Episode purchases don't count towards a Season purchase, so if you think you want to watch the whole season it's better to buy it all at once.

### Note

You may watch the first episode of some shows free of charge. Look for [Try first episode free](#) on the show or go to [Shows > Store](#) and browse the [First Episode Free](#) carousel.

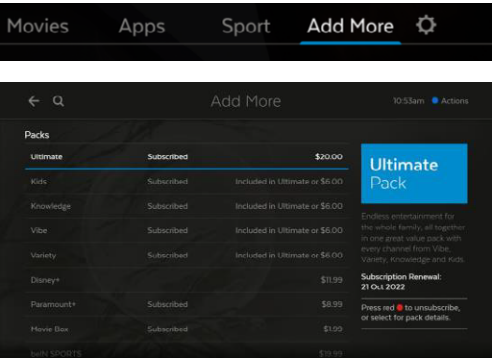
# 6 Adding more Channels

Bite-sized channel packs can be added on a month-to-month basis. You can add one or multiple packs, with 5 to choose from:

- Kids Pack (7 channels)
- Vibe Pack (8 channels)
- Variety Pack (10 channels)
- Knowledge Pack (18 channels)
- Ultimate Pack (40+ channels, including all of the channels from the above packs)

\*Channels and content subject to change.

## How to add a pack



- 1 Select **Add More** from the main menu.
- 2 Use to see available packs. Press to select pack. Explore channels in pack using .
- 3 Press to subscribe to a pack.
- 4 To unsubscribe, press . Subscriptions on channel packs are for a minimum of 1 month.

The minimum contract term on each pack is 1 month, and you can add or remove them at any time with no ongoing costs.

### Note

You need a current subscription to a channel pack to watch recordings made on a channel too.

## Channel Packs

### What's the Entertainment Pack?

The Entertainment Pack is an old add-on channel pack no longer available. If you are subscribed to this pack, you can stay on this if you wish, but if you remove it, you can't add it again.

### What's in the Ultimate Pack?

Upgrade to the Ultimate Pack for all the Entertainment channels and more. The Ultimate Pack includes all four Skinny Packs: Vibe, Variety, Knowledge, and Kids.

If you prefer, you can also add just one or two Skinny Packs rather than the Ultimate Pack. If you try to add all Skinny Packs, we'll prompt you to get the Ultimate Pack as this is more cost-effective.

If you have the Entertainment Pack, you'd need to remove it before you can upgrade to the new Ultimate or Skinny Packs.

For more info on available channels, go to: [fetch.com.au/packages](https://fetch.com.au/packages)




### Can I downgrade from the Ultimate Pack?

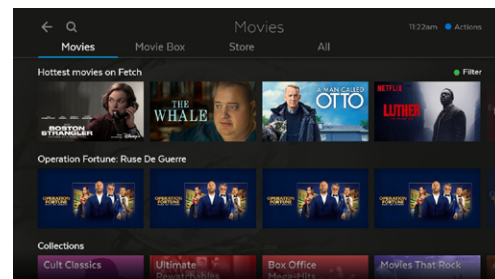
To downgrade from the Ultimate Pack to one or more Skinny Packs, you'd need to remove the Ultimate Pack first. You can then add just the Skinny Packs you want.

# 7 Watching Movies



You can browse all movies available on Fetch in one place. When you find a movie you like, you can see all ways to get the movie on Fetch – including on streaming services, TV apps, or via the Store.

Go to [Menu > Movies](#).


- 1 Select [Movies](#) from the main menu and press .
- 2 Use  to browse movies in carousels. To see more items, scroll to the end of the carousel and select the [View All](#) option.
- 3 Use the [Movies](#), [Store](#), [Movie Box](#), and [All](#) tabs to help you find movies.
- 4 Select a movie and press  to view the info and options available.

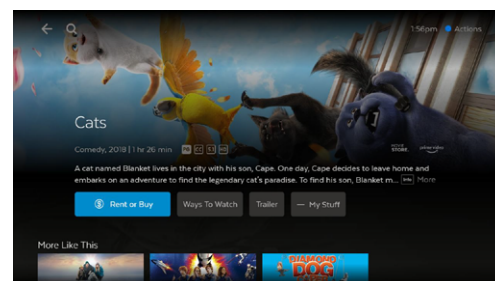


## What you can do from the movie details

Press  to read the full synopsis. To see [cast and crew](#) info or [reviews](#), use  to scroll down.

To add the movie to [My Stuff > My Movies](#), highlight [+ My Stuff](#) and press .

We'll show you the main way to watch the movie by default. Playback options vary based on content availability. You can [Rent](#) or [Buy](#) movies, if available (or record movies on live TV only if your box is paired to a Multiroom Mighty box). For more ways to watch, highlight [Ways To Watch](#) and press . You will need a subscription to watch on apps like Netflix or Stan.





## Buy or rent movies from the Store

The Movie Store offers over 10,500 movies to buy or rent, ready to watch whenever you want. The cost of movies you rent or buy will be added to your Fetch Service Provider account. When you buy or rent a movie you will be prompted to enter your PIN number.

Go to [Menu > Movies > Store](#).






### Renting and buying movies

When you rent a movie from the Store you have 7 days to start watching, and 48 hours to watch from when you first press play. You can watch the movie as often as you want during this time.

When you buy a movie, you are buying the right to watch it as often as you like on your current Fetch subscription with your current Fetch Service Provider.





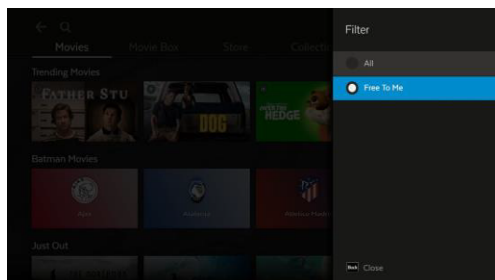
- On screen Rotten Tomatoes Ratings can help you decide which movies or TV shows to watch.
- You can watch up to 2 items you rented or bought at a time – on a mobile, tablet or Fetch Box. However, you just can't watch the same rented or bought item (movie or TV episode) on more than one device at a time.


- 1 To buy or rent a movie use   to select a movie and press .
- 2 From the movie details screen, you can watch the trailer (if available), rent or buy the movie or add the movie to [My Stuff](#) for later.
- 3 To get a movie you will be prompted to enter your Parental PIN and press .  
You can choose to rent or buy the SD, HD, or 4K format if available.
- 4 If your purchase is successful a  will replace the \$ on the title image and the movie will download ready to play.

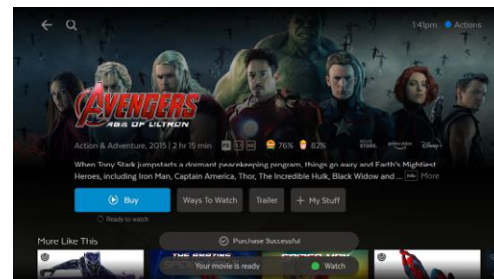
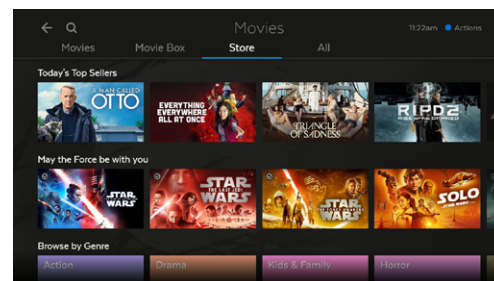
### Finding your movies

There are a few ways you can find your movies:

- To filter movies by those you're entitled to watch, go to [Menu > Movies](#) and press . Select [Free to me](#) and press .




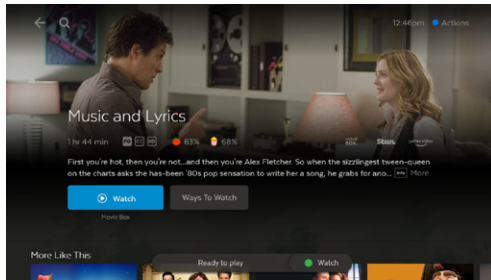
- To find movies you purchased, go to [Menu > My Stuff](#). You can view your most recent purchases in the [My Purchases & Rentals](#) carousel or see all your purchased movies in [My Stuff > My Movies](#), which are marked with a  symbol (see Page 40).



## Movie Box

Movie Box brings you 30 movies at any time at no extra cost with a new movie added each day. It's not included in all subscriptions so you may need to upgrade your subscription to access it.

- 1 Go to [Menu > Movies > Movie Box](#) and press  to view the movies or go to channel 100.
- 2 Once you've chosen a movie select [Watch](#) to start watching.

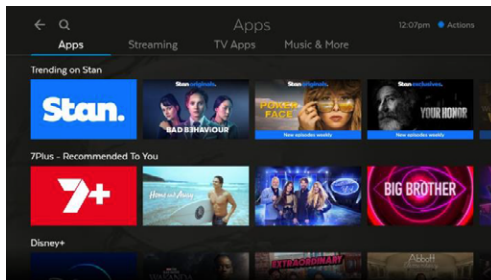


# 8 Watching Apps

You'll find all the apps you can watch on Fetch in one handy place. Includes Streaming and TV Apps, games, screensavers, and utilities like My Media Hub.

## Browse all apps

- 1 Select **Apps** from the main menu or press **Apps** .
- 2 Use **◀▶** to browse carousels for the most popular apps on Fetch. The apps will change to show the ones you used the most over the last 30 days first.
- 3 Select the app or show you want to access, then press **🐾** .
- 4 Follow the on screen prompts to use the app.



### Note

You'll need a subscription to watch streaming services like Prime Video or Stan. Some Free-to-Air TV Apps may ask you to create an account to watch.

# Streaming apps

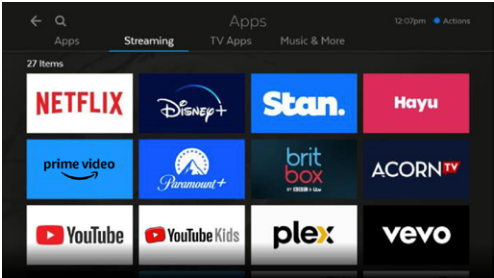
Fetch makes it easy for you to access YouTube, Plex and Vevo, and your subscriptions to Netflix, Stan, Prime Video, Disney+, Hayu, Paramount+, BritBox, iwonder, Acorn TV, YuppTV and Eros Now on your TV.

Go to [Menu > Apps > Streaming](#).

If you do not have a Netflix, Disney+, Hayu or iwonder subscription you can sign up via the apps on your Fetch box using your remote.

You can sign up to Paramount+ via the app on your box if this option is available on your service.

To get a Prime Video, Stan, BritBox, Acorn TV, YuppTV or Eros Now subscription, you'll need to go to their websites to set up your account, then you can watch on Fetch using your new account details and your Fetch remote.



# NETFLIX

- Movies, TV shows and more. Watch anywhere. Cancel at any time.
- Enjoying Netflix on Fetch is easy. If you're already a member, just sign in with your username and password. Not a member? Sign up via the app on your Fetch box using your remote. Your Netflix subscription will be added to your Fetch Service Provider bill or account. Netflix streaming membership required. More information at [netflix.com.au](https://netflix.com.au).



- Disney+ is the streaming home for entertainment from Disney, Pixar, Marvel, Star Wars, National Geographic, and general entertainment brand Star, which offers the latest from 20th Century Studios, Disney Television Studios, FX, Searchlight Pictures, and more.
- If you already have a Disney+ subscription, log in with your Fetch remote. If you would like to move your existing Disney+ subscription (not billed through Fetch) to your Fetch Service Provider bill or account, follow the same steps below and make sure to enter your existing Disney+ Email and Password. After subscribing through Fetch, direct Disney+ subscriptions will be paused automatically. If your subscription is through a third party platform provider, such as Apple or Google, you will need to manage your subscription directly with those providers.
- Not a member yet? Launch Disney+ on Fetch then select Subscribe and follow the prompts. You'll need to enter your Parental PIN to confirm your subscription. Once subscribed, you will need to activate your Disney+ subscription to start using Disney+ on Fetch. To activate, you can use a mobile device to scan the QR code shown on your box, then enter an Email and Password for Disney+ in your web browser. Alternatively, you can visit [fetchtv.com.au/disneyplus](https://fetchtv.com.au/disneyplus), follow the prompts and hit the [Activate Now](#) button to activate your Disney+ subscription. Your Disney+ subscription will be added to your Fetch Service Provider bill or account.



- Watch exclusive Amazon Originals as well as popular movies and TV shows.
- Enjoying Prime Video on Fetch is easy. If you're already a member, follow the prompts to sign in with your Amazon account and register your device.
- Not a member? Visit [Menu > Apps > Streaming > Prime Video](#), select [Register on the Amazon website](#) and follow the prompts. Then visit [PrimeVideo.com/mytv](#) on your web browser to create an Amazon account and register your device. To try one month free, sign up at [PrimeVideo.com/watchonfetchtv](#).
- Amazon account and Prime Video streaming membership required.

## Stan.

- Enjoy thousands of hours of entertainment, with first-run exclusives, award-winning TV shows, blockbuster movies and more.
- If you're already a member, just sign in with your Stan username and password.
- Not a member? Try one month free and sign up at [stan.com.au/fetch](#).
- To watch Stan Sport you'll need to add the Stan Sport subscription to your Stan account at [stan.com.au](#). In the app, choose [Sport > Start Watching](#) and follow the prompts to subscribe.



- Download the YouTube User Guide from [fetch.com.au](#) for details on how to use the YouTube App.



- Watch originals, exclusive shows and blockbuster movies.
- If you're already a member, just log in with your username and password.
- Not a member? Try 7 days free and subscribe via the app on your Fetch box using your remote, if this option is available on your service.
- Paramount+ subscription required. More information at [paramountplus.com](#).

# Hayu

- Watch your favourite reality shows with thousands of episodes and box sets.
- If you already have a Hayu subscription, sign in with your Fetch remote. You can use the QR code displayed, or go to [hayu.com/logintv](https://hayu.com/logintv) in your web browser to enter the pairing code.
- Not a subscriber? Open Hayu on Fetch and select [Sign In](#) and then [Register](#) to sign up with your Fetch remote. You'll need to enter your Parental PIN to confirm your subscription. Your Hayu subscription will be added to your Fetch Service Provider bill or account.

# britbox

CREATED BY  & 

- Watch the best of British shows including drama, comedy, documentary, lifestyle and more.
- If you're already a member, sign in with your BritBox username and password. Not a member? Try 7 days free and sign up at [britbox.com/connect/fetch](https://britbox.com/connect/fetch). Once signed up open BritBox on Fetch and enter the code.

# ACORN TV

- Watch world-class crime, thrillers and dramas.
- If you already have an Acorn TV subscription, log in with your Fetch remote.
- Not a subscriber? Sign up by choosing [Start free trial](#), then use the QR code displayed or go to [au.acorn.tv/fetch](https://au.acorn.tv/fetch).

# iwonder™

- Watch award-winning documentary films, TV series and shorts from various genres.
- Open the iwonder app on Fetch to get a pairing code. If you're already a member, go to [iwonder.com/fetchtv](https://iwonder.com/fetchtv) to enter the code.
- Not a member yet? Try 14 days free and sign up at [iwonder.com/fetchtv](https://iwonder.com/fetchtv). Once signed up, enter the code shown on screen. Then follow the prompts on Fetch to choose a plan and start your free trial. You'll need to enter your Parental PIN to confirm your subscription. Your iwonder subscription will be added to your Fetch Service Provider bill or account.





- One of the world's largest internet-based TV and On-demand service providers for South Asian content, offering over 161+ Hindi channels, 5000+ Movies and 100+ TV shows in 11 languages.
- If you already have a YuppTV subscription, log in with your Fetch remote.
- Not a subscriber? Sign up at [yupptv.com/fetchtv](http://yupptv.com/fetchtv). Once signed up, open YuppTV on Fetch to log in.



- Enjoy Bollywood's biggest movie collection. 1000s of Indian hits, exclusive series and originals.
- If you're already a member, select [Login with Eros Now](#) to get a pairing code. Then visit [erosnow.com/activate](http://erosnow.com/activate) to enter the code shown on screen.
- Not a member? Sign up at [erosnow.com](http://erosnow.com). Once signed up, open Eros Now on Fetch to log in.

## More streaming apps

Here are some more apps you can access on Fetch:





- Plex
- Vevo
- Vimeo
- Kidoodle.TV

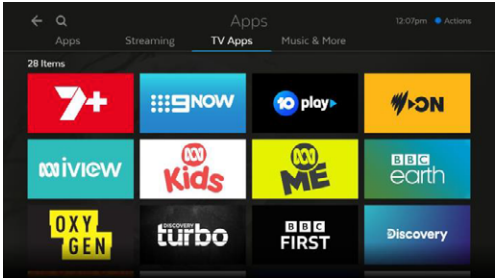
For more info about apps on Fetch see [fetch.com.au/features/streaming-apps](http://fetch.com.au/features/streaming-apps)

# TV Apps

If you forget to watch something on TV you can watch it on a TV App instead. TV Apps are available for both Free-to-Air and a selection of Subscription TV channels.

Go to [Menu > Apps > TV Apps](#).

- 1 Select the TV App you want to access.
- 2 Use the  to explore. Press  to view episodes and  to play.
- 3 To watch a show later, you can add it to [My Stuff > My Shows](#) by pressing .





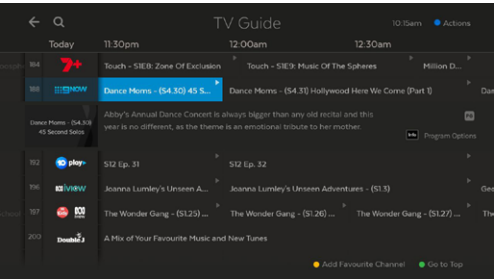
## Note

- Streaming TV Apps may count towards your broadband usage.
- You may need to sign in to watch a Free-to-Air TV App service. If so, follow the on screen prompts.

# Launch TV Apps from the Guide

You can browse or watch a selection of Free-to-Air Catch-Up TV services as virtual playlist channels, including SBS On Demand, 7plus, 9Now, 10 play, ABC iView, and ABC Kids. You can pause, fast forward and rewind or use the Info Bar to jump to the next or previous shows.

- 1 To watch, go to the channel number, or select [Guide](#) from the main menu and press .
- 2 Use  to navigate down to the Catch-Up TV channels in the guide at channel 180 onwards.
- 3 Select any show or episode to watch.



Tips

You can find any shows you watch on these channels at [Menu > My Stuff > My Shows.](#)

# Music & More apps

You can access music apps, games, and utilities like My Media Hub and screensavers.

Go to [Menu > Apps > Music & More](#)

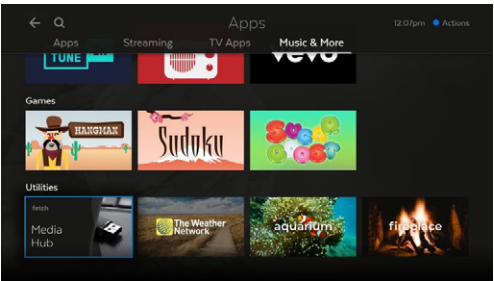
## My Media Hub

You can play video, music and image files from your computer, phone or tablet on your TV using your Fetch box.

The easiest way is to plug a USB into the side of your Fetch box.

If you have a home media server you can also access files wirelessly straight from your computer on your TV using your Fetch box.

For more information, download the My Media Hub User guides for USB and Media Servers from [fetch.com.au/guides](http://fetch.com.au/guides)



## More utilities and games

Here are some more utilities and games you can access on Fetch:

- The Weather Network
- Aquarium screensaver
- Fireplace screensaver
- Hangman
- Sudoku
- Sugar Boost

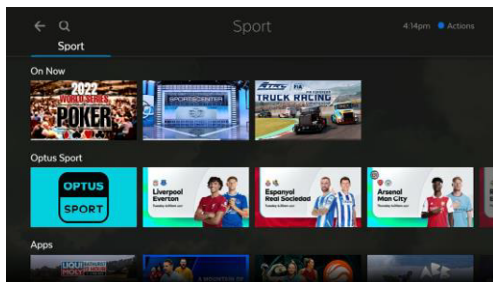
# 9 Watching Sport

Find and watch sport on live TV channels and apps.

Go to [Menu > Sport](#).

## Watch sport on live TV

Use   to browse sport content in the [On Now](#) carousel and press  to watch.



## Optus Sport

Use   to scroll to the [Optus Sport](#) carousel and press  to watch.

## Apps

The [Apps](#) carousel includes sport content on all the apps available on Fetch. You need a subscription to watch content on streaming services like Stan Sport and Paramount+.

## YouTube Sport

The [YouTube Sport](#) carousel provides recommended sport videos on YouTube.



### Team Recordings

If you pair your Fetch Mini to a Fetch Mighty, you can set up your Team Recordings (for selected sporting events only) to automatically record every match your favourite team plays. For more on Recording TV, download the [Mighty User Guide](#) from [fetch.com.au/guides](https://fetch.com.au/guides).

# 10 Watching live PPV events on TV

From time to time you can pay to watch live sports and entertainment events on TV. With Pay Per View (PPV) content, you'll make a one-off payment which lets you watch a purchased event on your Fetch box, mobile or tablet when it airs live on TV. You can't record a PPV event you have purchased. Replays of purchased PPV Events are available at [Menu > Apps > TV Apps](#) several hours after the conclusion of the PPV Event.



## How to add a PPV event

- 1 Select [Add More](#) from the main menu.
- 2 Use to see what's available and press to select an event.
- 3 Press to purchase the event. You'll need to enter your PIN to confirm the one-off payment.

Please keep in mind, you can't unsubscribe or cancel once you confirm the purchase of a PPV event - so you can't be refunded if you later decide you no longer want to watch the event.

## To watch PPV


- 1 Go to [Menu > Guide](#).
- 2 Use to find channel 970 for the event and press .
- 3 Choose [Watch](#) and press . If you haven't yet purchased the event, we'll prompt you to purchase it now.

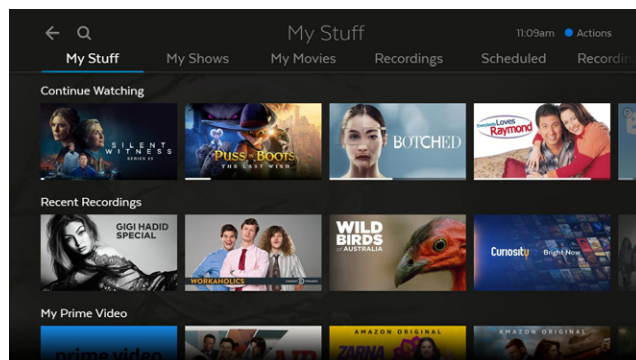
# 11 Continue Watching from My Stuff

My Stuff is the easiest place to get back to what you were watching – anywhere on Fetch. As you watch shows and movies, or add programs to My Stuff, they'll be added to [My Stuff](#) so you can easily jump back into them again.

## Continue Watching carousel

The [Continue Watching](#) carousel in [My Stuff](#) keeps track of your recently watched items and includes Free-to-Air TV Apps, and the Movies and Shows stores.

Use   to navigate and press  to resume.



### Continue watching on another Fetch box

You can start watching in one room and resume playback on a connected Fetch box too. To set this up, go to [Menu > ⚙ > Multiroom > Options](#). For more info, download the Multiroom User Guide.

## New Seasons and Episodes carousel

The [New Seasons and Episodes](#) carousel includes new episodes of shows you've watched.

## Recent Recordings carousel

Includes your latest recordings if your Mini is paired to a Multiroom Mighty box. Select a recording to open it in [My Stuff > Recordings](#) (see Page 15).

## Apps carousels

As you scroll down the [My Stuff](#) screen, you'll see carousels for each streaming app you're subscribed to, so you can continue watching these too. We currently have carousels for My Netflix, My Prime Video, My Stan and My Paramount+. If you use other streaming apps, you can use the [Recently Used](#) carousel for quick access.

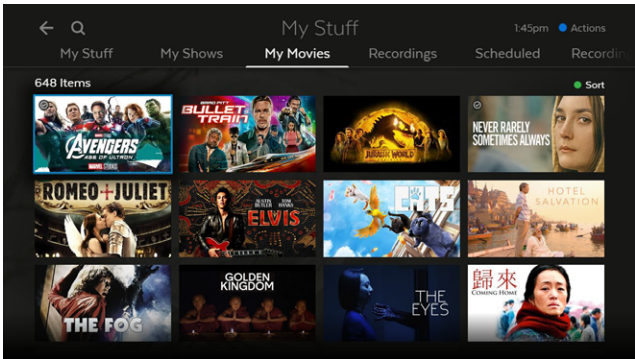
For quick access to the TV Apps (like ABC iView and SBS On Demand) look for the [Free TV Apps](#) carousel.

## My Purchases & Rentals, My Shows and My Movies

Access your recent movie and show purchases in the [My Stuff > My Purchases & Rentals](#) carousel.

To find all shows and movies you engaged with (watched, added to [My Stuff](#), purchased, or recorded) go to [My Stuff > My Shows](#) or [My Stuff > My Movies](#).

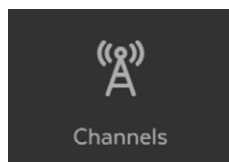
Shows and movies you've purchased through the Store on Fetch (Pages 20 and 25) will be flagged with a tick ✓.





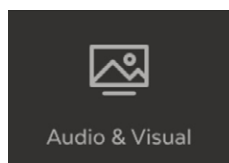
# 12 Settings including Parental Controls

There are lots of things you can do in the Settings area at [Menu > ⚙](#). Here we outline the most commonly used ones.



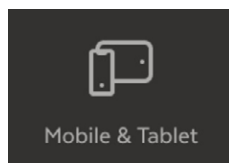
## Set up for channels

Access the Free-to-Air (FTA) frequency scan that identifies and tunes all visible channels. You can also add your favourite channels to your Favourites list or hide selected channels.



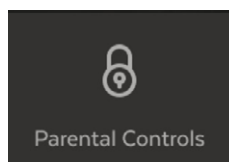
## Optimise your sound and display

Select [Audio & Visual > Video](#) to optimise your TV screen display. To refine your video settings if needed, choose [Advanced](#). In [Audio](#) you can turn on Surround Sound 5.1 if using a surround sound system. Select [Bluetooth](#) to pair headsets, speakers, or mobile devices. For more information see Page 44.







## Mobile & Tablet



Find your Activation Code (also called Fetch ID) which you need to sign in to the Fetch Mobi App. Then you can control your Fetch Mini like a remote control from your mobile device. See the Mobile App Guide at [fetch.com.au/guides](https://fetch.com.au/guides) for more information.



## Channel Locking

- 1 Use   to highlight the channel you wish to lock.
- 2 Press  which will prompt  next to the locked channel.
- 3 Repeat for all channels you wish to lock.
- 4 To remove locking from previously locked channels repeat the above steps.



**Set Parental Lock**


You can set the program ratings levels that can be viewed. Use the  to select the desired rating level and press . **Never Lock** means you won't need your PIN to watch. **Always Lock** means you'll always need your PIN to watch content at the set level. **Time Lock** lets you lock content between set times - such as MA+ programs between 6am and 9pm, when children may be watching.

**App Locking**

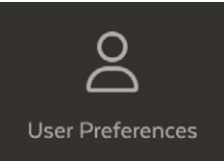
In the Apps settings you can Lock individual apps so you always need your PIN to launch them. Or you can choose Allow to launch an app without a PIN.

**Change your Parental PIN**



- 1 Select **PIN Change** from **User Preferences** and press .
- 2 Enter and confirm your new four digit PIN and press . You'll receive a confirmation if the PIN was updated successfully.

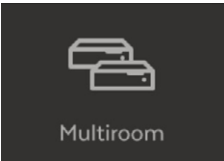
 **Tips**

The same PIN is used across all Fetch boxes on your account and also phones and tablets on which you're using the Fetch Mobi App.



**User Preferences**

In the **User Preferences**, you can change your PIN, your TV Guide viewing options, and find the Activation Code / Fetch ID for your Fetch Mini. Use  to select an option and press .



**Share content between your boxes**

In the Multiroom settings you can turn on Multiroom so you can watch recordings on other Fetch boxes in your home from your Fetch Mini (Page 15). If you've got more than one Fetch Mighty or Gen 2 box, you'll also be able to pair to one of them here, so that you can set and manage recordings on that box from your Mini.


# 13 Pair a Bluetooth Device

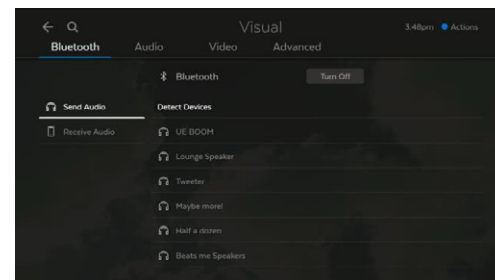
You can pair your own devices, such as headphones, speakers, or mobile devices via Bluetooth to your Fetch Mini. So, you can listen to Fetch without disturbing anyone else in the room via headphones, or play music from your phone on your Fetch Mini and TV.

## To pair a Bluetooth device

Power on your headphones, speakers, or mobile device and make sure the device is ready to pair. For mobile phones, remember to turn on Bluetooth in the device settings.

Go to [Menu > ⚙ > Audio & Visual > Bluetooth](#).

- 1 If needed, [Turn On](#) Bluetooth. Bluetooth will be on automatically if using a Bluetooth Remote to control your box (Page 47).
- 2 To pair a Bluetooth headset, choose [Send Audio](#).
- 3 To pair your mobile device, choose [Receive Audio](#).
- 4 Select  to scan for your device then choose the device name on the screen to pair.



## Note

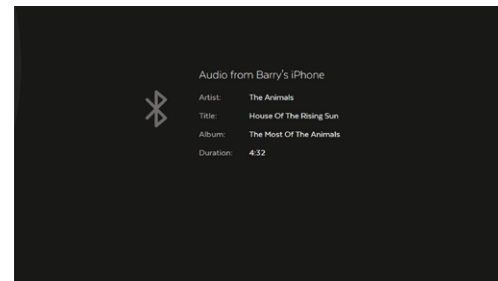
- Bluetooth pairing is only supported on the Fetch Mighty and Fetch Mini. It's not supported on Gen 2 boxes.
- You can't currently pair an Apple iPad to the Fetch box via Bluetooth.

### Listen to Fetch through headphones or speakers

When listening to Fetch through Bluetooth headphones you can control the volume and pause or play from the device. When watching TV with others in the room you can listen to Fetch through **both** the headphones and TV. Select **TV Audio** in the Bluetooth settings. You can then change the volume on your headphones without affecting the box.


### Send music to Fetch from your mobile phone

When you pair your phone to your Fetch Mini via Bluetooth, you can pick songs from your music library or an app to play on your TV. Any audio you play from your phone – such as Snapchat, Instagram, YouTube, and Spotify – will play on your paired Fetch Mini and TV.



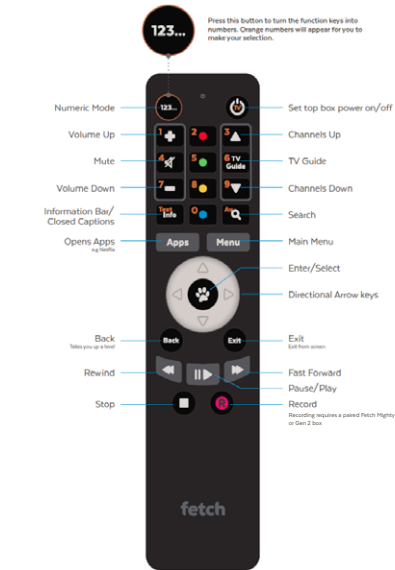
## Tips and help for Bluetooth

If you are having trouble using Bluetooth on Fetch to listen through headphones, speakers, or smartphones, here are some things to try:

- 1 If you can't pair headphones or speakers to your Fetch box, check your Bluetooth device is in "pairing mode". On headphones this is typically shown by a flashing light.
- 2 Check if your Bluetooth headphones are paired to another device. If so, disconnect them from the other device then try to pair to your Fetch box again.
- 3 Make sure you're in range of your Fetch box and there's no interference from nearby devices like wireless speakers or cordless phones.
- 4 Make sure your Bluetooth device is fully charged, or try changing the batteries in the device. Try turning Bluetooth off and on or restarting your device to see if this helps.
- 5 Check for firmware updates on your Bluetooth device.
- 6 Check that you can pair your Bluetooth device to another device. If you can't, then you may need to seek help from your Bluetooth device manufacturer or documentation.
- 7 If you replace faulty Bluetooth headphones or speakers you were using with Fetch, you should 'forget' the device. Go to [Menu > ⚙ > Audio & Visual > Bluetooth](#) and press . This will stop the box from trying to pair to an old device.
- 8 If you can, turn off Bluetooth on your Fetch box when you're not using it. (So your device doesn't pair to your Fetch box whenever you're in range). Go to [⚙ > Audio & Visual > Bluetooth](#) and choose [Turn Off](#). If you've paired the Fetch Voice Remote via Bluetooth (Page 48) you can't turn off Bluetooth as the remote needs a Bluetooth connection for voice control.


# 14 The Remote Control


The remote control brings Fetch to life. It has all the functions you need for quick and easy viewing.

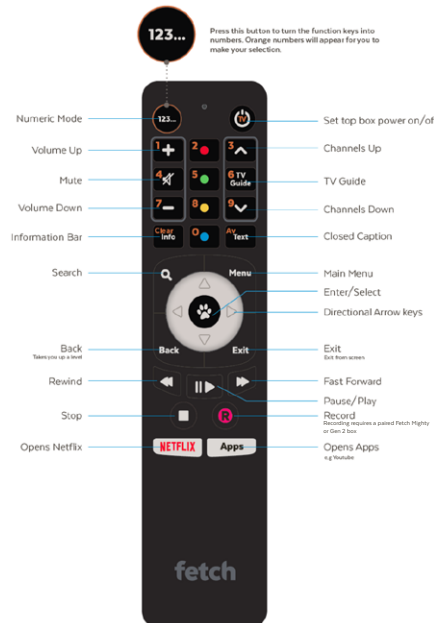


## Tips

To set up universal remote see “Fetch Remote 3” user guide.

Once universal remote is set up, to set Fetch remote to control the volume on your TV, press  and VOL+ simultaneously and wait for LED to blink once.

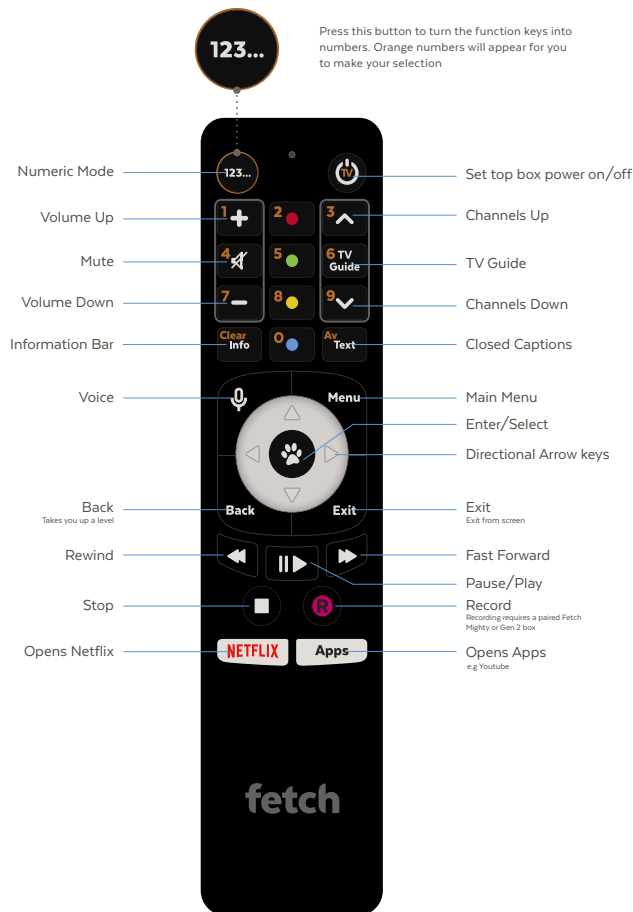
To set Fetch remote to control the volume on your Fetch Box, press  and VOL- simultaneously and wait for LED to blink twice.



## Tips

To set up this universal remote see “Fetch Remote 4” user guide.



Your remote may look different to the image but the functionality remains the same.



## Tips

To set up this universal remote, see “Fetch Remote 5” user guide.

Pair the remote to enable voice control and voice search.

To pair, hold down  and point the remote at your Fetch Mini. For voice control, hold down  and speak into the microphone at the top of the remote (Page 6).

It may take a few button presses to re-connect to your Fetch Mini.

Once universal remote is set up, to set Fetch remote to control the volume on your TV, go to [Menu > ⚙ > Remote Control](#) and choose [Set to TV](#). To set Fetch remote to control the volume on your Fetch Box, choose [Set to Fetch](#).


## Note

The included remote varies depending on where you got your Fetch Mini. The Voice Remote is available for purchase at [fetch.com.au/voice](https://fetch.com.au/voice).


## Set up for Universal Remote

You can use this remote control to operate your TV as well as your Fetch Mini.

Fetch will try to set up your remote for you when you first set up your box but if that didn't work follow the steps below.

- 1 Press  and hold for 3 seconds until remote LED flashes twice. Your TV will now show a table of brands.
- 2 Press and hold the matching number on the remote control for your brand of TV.
- 3 As soon as TV turns off, stop pressing the remote. LED will blink twice. Your TV is now set up!

## Remote 5 (Voice Remote)

- 1 Go to [Menu > ⚙ > Remote Control](#) and choose [Universal Setup](#).  
If your remote isn't paired yet, choose [Pair Remote](#) and wait for the TV to confirm the remote is paired.  
Repeat step 1.  
Follow on screen to see what to do next.
- 2 If needed your TV will show a table of brands to choose from.
- 3 Your TV will ask you to test the volume buttons operate your TV volume too. Follow on screen by pressing the corresponding button on your remote.  
If this works, confirm by pressing . Fetch may ask you to test other buttons too such as the Vol-, AV/Source, and TV Power, depending on your TV.

You'll see a confirmation on screen when your TV is set up.

## Using a different Fetch remote?

If your Fetch remote control has different buttons to the one shown above or if your TV brand is not listed on screen when you follow the steps above, you will need to refer to the Universal Remote Set Up Guide on [fetch.com.au](https://fetch.com.au) or go to [Menu > ⚙ > Remote Control](#).





[www.fetch.com.au](https://www.fetch.com.au)

© Fetch TV Pty Limited. ABN 36 130 669 500. All rights reserved. Fetch TV Pty Limited is the owner of the trade marks Fetch. The set top box and the Fetch service may only be used lawfully and in accordance with relevant terms of use of which you are notified by your service provider. You must not use the electronic program guide, or any part of it, for any purpose other than private and domestic purposes and you must not sub-licence, sell, lease, lend, upload, download, communicate or distribute it (or any part of it) to any person.

Version: May 2023